

University of Southern California: CampDoc Account

CampDoc is the leading electronic health record system for camps and schools. Designed by camp doctors, nurses and directors, this secure, easy-to-use web-based solution manages health forms, allergies, medications and illness/injury tracking and reporting. CampDoc can provide health staff instant access to vital medical information, decrease the time and energy spent during initial camper check-in, reduce risk and liability, and help keep safety in the forefront of camp operations.

Program Information for Upcoming Seasons

Rebecca Romero, Senior Application Administrator (helpdesk@provost.usc.edu), will coordinate with the CampDoc team to set up upcoming programs in the account.

Program Directors will be asked to submit their program details for the upcoming year (program name, start and end dates, program type, etc.) to Rebecca Romero.

Please use this template when building your Program Information spreadsheet.

Participant Forms

The University of Southern California CampDoc account includes the standard health forms for all youth programs.

There is limited customization available within the standardized forms, however, if you would like to add any additional custom forms or waivers for your program, please send them to helpdesk@provost.usc.edu for consideration.

Training

We encourage all Program Managers to utilize our training resources to become familiar with the platform.

CampDoc has Live Training Webinars regularly scheduled throughout the year.

If you are not able to attend a Live Training Webinar, we also have Recorded Training Videos.

Please feel free to share these links with all staff who will be using CampDoc. We encourage all providers in the CampDoc system to attend at least one of these webinars.

Support

Any questions can be directed to the CampDoc Support Team, who can be reached at support@campdoc.com or 734-619-8300.

Additionally, the CampDoc Support Site is an excellent tool for learning to navigate your Provider Account.

You can also forward CampDoc related questions from families to the CampDoc Support Team. Our Support Team is here, Monday through Friday, 8am-5pm ET all year. During the summer we offer extended hours and weekend coverage for improved service.

For more urgent needs, please email the CampDoc team at accounts@campdoc.com.